

## **Agility People Services Limited**



Agility People Services Ltd.,  
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Web Address: <https://www.agility.uk.com/>

Fee list Date: 2023-2024

*Developing your  
business*

## Agility People Services (Agility)

"Agility offers services of training and Human Resource (HR) since 20 years (1999). Training is delivered by experienced and qualified trainers and the majority of training is delivered in our training rooms. Training rooms are well equipped with IT and telephones, IT and telecoms support, desktop space and a wide range of training resources. There are some courses offered by video, distance learning and on customers' premises. All guided hours are covered by experienced and qualified trainers. We are an Oxford and Cambridge RSA (OCR) Centre (2003) and Pearson (2020-21). We offer training in Careers, Management and Leaderships and Training and Development Levels 1-6, at levels 1-3 we offer Customer Services, Business Administration, Functional Skills, Marketing, sales and telephone SMART calls, work skills, Information Technology, Health and Safety, and we have a range of training courses for those areas such as Data protection, Emotional Learning, Communication, Brand, CPD, Decision making Sales, managing people, performance management and many more.

Plus, a range of generic training courses for an area, for example Equal Quality Opportunities, diversity and inclusion, safeguarding, Data Protection, Employee rights and Responsibilities, 10 areas of training in Workplace Essential skills.

Agility aim and objectives outcomes for learners are to develop the whole person of knowledge, skills, attitudes, and values. Agility started training learners to achievement their formal qualifications in 2011, to the development of cognitive skills and develop their social skills and work skills which focused learners on acceptable behaviors at work, social values, self-understanding, managing emotions, and upholding values.

Agility is in Middlesbrough and Tees Valley is our local community area. Contracts and subcontracts we have worked on include Tees Valley Work skills, and Work based learning 2013-2019. Apprenticeships 2011-2021, Kickstart 2021-22 offering employees on placements to employers. Present Profile: We offer employers a Human Resource package of recruitment and HR. We offer employees career development skills, employability skills employment skills and employer response skills to sustain employment. All training courses and training resources have been developed throughout 2022-2023 to include Essential skills, Career Development Levels 1-6, management levels 3-5, CPD, and Sales, Marketing and Telephone SMART calls.

Agility has for Advice, Information, Guidance & Support for the Trainer, and the Learner a whole range of resources. These resources are about the course and to learn, for their learning journey, their career development, and their Continuous Professional Development in the form of Advice & Guidance documents, Icebreakers, questionnaires, matrixes, games and videos, Learning Styles inventories, Resources and Games, Workbooks, Exercises, Essays, questionnaires, matrixes, and Projects for both workshop and guided hours, Agility's Classbook portal, government, and expert portals to visit, and Handouts. Since 2003 Agility has successfully completed training and regulated qualifications approved by OCR and Pearson, to over 330 apprentices levels 2-5, all gaining a full qualification, to over 400 learners we successfully completed and they gained full Diplomas, in levels 2-5, a further 396 learners either gained their first qualification or second qualification certificate, Agility also helped learners and apprentices successfully gain 343 Functional Skill at level 1 & 2 English, Mathematics and Information Technology, all passing. The majority (95%) of these learners and apprentices were either in their first qualification, or progressing to the next level, or studying in a new field and nearly all the functional skills had not got them before coming to Agility.

All Agility People Services Nonregulated training courses comes with a certificate of attendance.

Attendance is at Brunel House, Brunel Road, Middlesbrough TS6 6JA. All subject to terms and agreements. Arrangements for other venues available fees list and quotes on request.

**AREAS AND STANDARDS: Level 1-6**

Agility has at present fourteen areas of training, each holding a range of training courses and various levels within each area. It also has a range of stand-alone courses with various levels. All have advice, information, guidance and support for trainers and learners. Within each of the areas for training, all training courses are not mandatory and training course options are available from other areas if required from the appropriate level. Each training area and training course has training resources that are easy to complete and more difficult to complete, to cater for differentiation. The training sessions are in the cognitive domain, affective domain, psychomotor domain, and creative and innovative domain to respond to different learning styles. Training takes place at Agility People Services Brunel House, Brunel Road, Middlesbrough, TS6 6JA

Code:	Course Title:	Classroom Hours:	Gilded hours:	Levels:	Fee per learner:
A.	Stand-alone courses:	4	3	1 - 6	£ 49.00
1	Careers	4	3	1 - 6	£ 49.00
2	Customer Service	4	3	1 - 3	£ 49.00
3	Continuous Professional Development	4	3	1 - 6	£ 49.00
4	Essential Skills	4	3	1 - 6	£ 49.00
5	Data Protection	4	3	1 - 6	£ 49.00
6	Functional Skills	4	3	1 - 2	£ 49.00
7	Health and Safety	4	3	1 - 6	£ 49.00
8	Information Technology	4	3	1 - 3	£ 49.00
9	Management, Leadership and Team Leader	4	3	1 - 6	£ 49.00
10	Standard training course for all areas	4	3	1 - 6	£ 49.00

11	Call center or SMART calls Sales	4	3	1 - 6	£ 49.00
12	Training and Development	4	3	1 - 6	£ 49.00
13	Work skills	4	3	1 - 3	£ 49.00
14	Business Administration	4	3	1 - 5	£ 49.00

**AREAS AND STANDARDS ADVICE, INFORMATION & GUIDANCE FOR CENTRE, LEARNERS, AND TRAINERS:**

Advice, Information, Guidance & Support Learner, and Trainer

1. Advice & Guidance
2. Icebreakers, questionnaires, matrixes, games, and videos
3. Learning Styles inventories
4. Resources and Games
5. Workbooks
6. Exercises, Essays, questionnaires, matrixes, and Projects for both workshop and guided hours.
7. Agility Classbook portal
8. Handouts
9. Government and expert portals to visit